

Cypress Island Entrance Information

Vendor Information:

- Any vendor requiring access to the community more than once a week will be required to have an RF tag.
- Vendor tags cost \$25 each. Contact Peggy Greene at Jupiter Management, 561-743-4607 to make arrangements to obtain the vendor tag.

Guest Information:

- Guests are to use the left-hand lane next to the guardhouse and must present a photo ID.
- ID information will be copied into the security entrance database.
- Faster guest access is available after the resident has updated the system by providing the guest information on the Cypress Island security website. Guest passes can then be processed immediately.
- Slower guest access occurs when the guard needs to fill in the information on the computer and then print the guest pass.

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Over the month of July we have been implementing a new entrance system at Cypress Island using ISN from Riviera Beach who have done a number of security installations throughout the Southeast.

The following are some important facts that you ought to know:

Entry Lanes:

- The Right lane is for residents and vendors with RF tags.
- The Left lane is for visitors and vendors without RF tags.
- Both lanes may be used by large trucks as the dividers are spring-loaded and will allow trucks to run over them.

Homeowner Information:

- Access – Immediate and unobstructed access can be gained by using the right lane once you have a RF tag placed on your car by Jupiter Management.
- RF Tag Installation – Contact Peggy Greene at Jupiter Management at 561-743-4607 to make an appointment.
- Each homeowner will receive 2 RF tags at no cost. Each additional RF tag for family members and/or additional vehicles are \$25 each.
- Regularly scheduled vendors are requested to purchase an RF tag to ease the congestion – occasional vendors can use a printed pass.
- Guest and vendor information can be provided to the guards to allow quick access using the Cypress Island Security Website <http://isncommunity.com/CYPRESSISLAND/>.
- If you have any questions regarding your security code or the website information please contact Sue at 561-743-4607 or email sue@jupitemgt.com.
- Calling in guests to the guards requires a primary phone number and the PIN used to log into the website. If you call in and do not have your phone number and PIN you cannot leave guest information.
- Printed passes from the computer database can be processed only after a guest presents a photo ID to the on duty guard. – It is important for residents to provide the required guest information using your computer or smart phone when you know a guest is coming.
- The guards will request telephone authorization from the homeowner prior to allowing any guest to enter the community.
- The entrance has 6 cameras viewing 360° of the guardhouse, including roads/license plate/driver, for security purposes only.